



Land Rover Portland

Bill Johnston
Insight Worldwide, Inc.
PO Box 4586
Salem, OR 97302

Dear Bill,

I wanted to take a moment and provide you with feedback about the product you have supplied our organization. I have been delighted with the Insight Worldwide testing system. I have to admit I was a little skeptical when Mike Krautscheid, our CFO, released the news that we would be implementing an integrity testing screening system. I am happy to report that your system is a hit with our company, in more ways than one!

The ease of use both in administering and in obtaining the test results through the internet is so simple. We have adopted a policy that each manager administers the test to the applicant rather than waiting on the availability of the human resources clerk. We have found the test to be very reliable and effective. More importantly, the results are available so quickly, saving time and money and often resulting in the candidate being hired more quickly. The time spent on the pre-employment hiring process at LRP has been dramatically simplified without losing any reliability or validity in the testing and screening process or test results.

I was also impressed with the response time of the staff to a recent question I submitted through the internet site. The thoroughness your staff exhibited is wonderful and appreciated. I look forward to many years of delightful service with your company.

Take Care,

A handwritten signature in cursive script that reads "Lisa M. Meyers".

Lisa M. Meyers
Controller