



June 9, 2005

To Whom It May Concern:

Crystal Mountain has been a client of Insight Worldwide for several years. As the Human Resources Administrator at Crystal Mountain for the past three years I have worked closely with Insight Worldwide as they aid us in the pre-employment selection phase of our hiring process. Technical as well as data interpretation support is only a phone call away. They have consistently handled any of our questions promptly and regularly offer strategies on specific issues.

As a successful ski resort in the Midwest we host Job Fairs in the fall season to accommodate the volume of applicants, often recruiting for up to 300 positions for just one season. Insight Worldwide graciously provides us with additional palms during this time enabling us to process several hundred applicants efficiently.

Our ability to process candidates swiftly is crucial in such a competitive job market. Providing our managers with instant results on the survey allows us to focus time on serious candidates who do meet our standards. Time and time again we have learned that the individual one sees in the interview is only the tip of the iceberg. The survey services provided by Insight Worldwide are a valuable piece of the puzzle when making hiring decisions that will benefit our company and mesh with our corporate culture. Please feel free to contact me for any additional information that may prove helpful in regards to Insight Worldwide services.

Regards,

Gretchen Swanson
Human Resources Administrator
Crystal Mountain
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